

From: Graham Gibbens, Cabinet Member for Adult Social Care and Public Health

Andrew Ireland, Corporate Director of Social Care, Health and Wellbeing

To: Adult Social Care and Health Cabinet Committee – 3 December 2015

Subject: **ADULT SOCIAL CARE PERFORMANCE DASHBOARD**

Classification: Unrestricted

Previous Pathway: Social Care, Health and Wellbeing DMT – 28 October 2015

Future Pathway: None

Electoral Division: All

Summary: The performance dashboard provides Members with progress against targets set for key performance and activity indicators for September 2015 for Adult Social Care.

Recommendation: Members of the Adult Social Care and Health Cabinet Committee are asked to **COMMENT** on the Adult Social Care performance dashboard.

1. Introduction

1.1 Appendix 2 Part 4 of the Kent County Council Constitution states that:

“Cabinet Committees shall review the performance of the functions of the Council that fall within the remit of the Cabinet Committee in relation to its policy objectives, performance targets and the customer experience.”

1.2 To this end, each Cabinet Committee is receiving a performance dashboard.

2. Performance Report

2.1 The main element of the Performance Report can be found at **Appendix A**, which is the Adult Social Care dashboard which includes latest available results for the key performance and activity indicators.

2.2 The Adult Social Care dashboard is a subset of the detailed monthly performance report that is used at team, DivMT and DMT level. The indicators included are based on key priorities for the Directorate, as outlined in the business plans, and include operational data that is regularly used within the Directorate. The dashboard will evolve for Adult Social Care as the transformation programme is shaped.

- 2.3 Cabinet Committees have a role to review the selection of indicators included in dashboards, improving the focus on strategic issues and qualitative outcomes, and this will be a key element for reviewing the dashboard.
- 2.4 A subset of these indicators is also used within the quarterly performance report, which is submitted to Cabinet.
- 2.5 As an outcome of this report, Members may make reports and recommendations to the Leader, Cabinet Members, the Cabinet or officers.
- 2.6 Performance results are assigned an alert on the following basis:

Green: Current target achieved or exceeded

Red: Performance is below a pre-defined minimum standard

Amber: Performance is below current target but above minimum standard.

3. Recommendations

- 3.1 Members of the Adult Social Care and Health Cabinet Committee are asked to **COMMENT** on the Adult Social Care performance dashboard.

4. Report Author

Name: Steph Smith

Title: Head of Performance for Adult Social Care

Tel No: 03000 415501

Email: steph.smith@kent.gov.uk

5. Background documents

None